



2003 Windstar
Quick Reference Guide

Ford Motor Company

Customer Relationship Center
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, MI 48121
1-800-392-3673 (FORD)
(TDD for the hearing impaired: 1-800-232-5952)

All information contained in this Ford Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information.

For detailed operating and safety information, please consult your Owner's Guide.

3F2J-19G217-AA



Ford Windstar | Litho in U.S.A.

May 2002 | First Printing | Quick Reference Guide

Specifications



TIRE PRESSURE

Adjust the tire pressure to the specifications on your Certification Label, located near the front door latch on the driver's side. When checking pressure, use an accurate tire pressure gauge. Check tire pressure when the tires are cold, after the vehicle has been parked for at least one hour or has been driven less than 3 miles. **Warning:** Improperly inflated tires can affect vehicle handling and can fail suddenly, possibly resulting in loss of vehicle control.

CHANGING THE TIRES

Your vehicle is equipped with either a full-size or a temporary spare tire. (Temporary spares are smaller than regular tires and designed for emergency use only; replace this tire with a full-size tire that is identical to the other tires on your vehicle as soon as possible. Please see your Owner's Guide for additional information on temporary spares.)

FUSES

If electrical components in your vehicle are not working, a fuse may have blown. For more information about changing a fuse, please consult your Owner's Guide.

UNLEADED FUEL RECOMMENDATIONS

Use "Regular" unleaded gasoline with an (R+M)/2 octane rating of 87. Your Windstar has a fuel capacity of 26 gallons.

LOCATION OF THE SPARE TIRE AND TOOLS

The spare tire is under the vehicle, just forward of the rear bumper. The jack and wheel nut wrench are behind the access panel to the right rear quarter panel interior trim. The jack handle is attached to the jack with a clip.

ROADSIDE ASSISTANCE

During your vehicle's 3-year/36,000-mile limited warranty period, every new Ford vehicle includes the assurance and support of a 24-hour emergency Roadside Assistance program. Roadside Assistance includes such services as fuel delivery, tire changes, jump starts, and help when you are locked out of your vehicle. Please complete your Roadside Assistance identification card and keep it in your wallet for quick reference. This card can be found in your glove compartment, in your Ford Owner's Guide portfolio (U.S.) or Roadside Assistance book (Canada).

To receive roadside assistance in the United States for Ford or Mercury vehicles, call 1-800-241-3673. In Canada call 1-800-665-2006.

Additional Features

AUTOMATIC TRANSMISSION

Your automatic transaxle spends the first few hundred miles learning your driving style so it can provide you with shifting smoothness. Overdrive will increase your fuel economy when cruising at a constant speed for an extended period of time. Overdrive "ON" ("OFF" switch not depressed) is the normal driving position for this automatic.

REVERSE SENSING SYSTEM (IF EQUIPPED)

As you back up, this convenient feature alerts you to the presence of large stationary objects near your rear bumper, using a series of beeps to help you gauge the distance.

The Reverse Sensing System will not detect small or moving objects. It functions in situations where you're backing up at less than 3 mph, detecting obstacles within 5.9' (or less) of your rear bumper. The closer you get to the obstacle, the more the frequency of the tone increases. When you're within 10 inches, the tone will sound continuously.

INTERIOR MIRRORS

Flip the conversation mirror (if equipped) into position when you need to see and communicate with rear seat passengers; this mirror does not replace your rear view mirror.

Some inside rear view mirrors include an **auto-dimming** function. When bright light is detected from front or behind, they automatically adjust to minimize glare.

EXTERIOR MIRRORS

To adjust the power side view mirrors, use the left arrow to adjust to the left, the right arrow to adjust to the right. Return the control to the center position to lock the mirrors in place.

POWER HEATED MIRRORS WITH SAFETY SIGNALS (IF EQUIPPED)

Windstar's power sliding doors can be opened or closed by hand, by pressing the RIGHT/LEFT side sliding door controls in the overhead console, or from the remote entry system, or the second row seating position. Rear passengers can open the doors from second row seating positions; the controls are on the trim panel in front of the sliding door. (Press the left side of the ON/OFF control in the overhead console to prevent using the rear seat control(s) or the handle. All other controls remain functional.)

FLEXIBLE SEATING

For passenger and cargo carrying flexibility, all second and third row seat backs can fold flat to provide horizontal space for large objects. **All second and third row seats can be completely removed.** If equipped, second and third row seats can also be adjusted: **Second row seats** can be tipped and moved forward to allow passengers easy access to the third row. **Second and third row seats** can slide forward and rearward, and can be reclined. (**Warning:** Reclining the seatback can cause an occupant to slide under the seat's safety belt, resulting in severe personal injuries in the event of a collision.) The **third row seat** can be moved to the second row for additional cargo space and to create seating for five; it also has levers that allow you to move the seat forward or rearward while in the seat, allowing room behind the seat to load the cargo area.

MEMORY SEAT SETTING (IF EQUIPPED)

The Memory Seat system "remembers" the positions of seat, outside mirrors and adjustable pedals for up to two different drivers. The control for this system is located on the instrument panel.

To set the first program position, adjust the seat, pedals and mirrors to your liking and press SET. The indicator light will illuminate briefly – while it's illuminated, press control **1**. Repeat to set a second position and press control **2**. The memory seat positions are automatically recalled when you press your remote entry transmitter unlock control. Each of the two transmitters will recall a unique setting.

POWER SLIDING DOORS (IF EQUIPPED)

Windstar's power sliding doors can be opened or closed by hand, by pressing the RIGHT/LEFT side sliding door controls in the overhead console, or from the remote entry system, or the second row seating position. Rear passengers can open the doors from second row seating positions; the controls are on the trim panel in front of the sliding door. (Press the left side of the ON/OFF control in the overhead console to prevent using the rear seat control(s) or the handle. All other controls remain functional.)

If the doors detect sufficient resistance from a person or object while closing, they will automatically reverse to the open position. Also note that the left-hand power sliding door will not open if the fuel door is open.

For additional information on power sliding doors, please refer to your Owner's Guide.

AUTOVISION® VIDEO ENTERTAINMENT SYSTEM (IF EQUIPPED)

This system allows rear seat passengers to play video cassettes or video games, select from available media sources, or utilize other compatible devices such as DVD players, camcorders and portable CD players. The flip-down screen folds down for viewing or can be latched in the up position for storage when not in use.

PERSONAL SAFETY SYSTEM

This important system uses crash and occupant sensors placed throughout the vehicle to compare crash severity with occupant conditions to activate the appropriate safety devices.

As an example, front air bags and seat belt pretensioners will typically activate only in frontal and near-frontal collisions, not rollovers, side-impacts or rear-impacts. To make the most efficient use of this system, be sure all occupants are properly restrained; parents are STRONGLY encouraged to always properly restrain children in rear seat positions.

REMOTE ENTRY SYSTEM (IF EQUIPPED)

UNLOCK Press this control once to unlock the driver's door and twice to unlock all doors. Interior lights will turn on.

LOCK BUTTON Press this control once to lock all doors. Press a second time to confirm that all doors are closed and locked. (Horn will chirp once.) If any of the doors are open or ajar, the horn will make two quick chirps, reminding you to close the doors.

PANIC ALARM BUTTON Press this control to activate the panic alarm. To deactivate, press again, or turn the ignition to ACC or ON. This alarm only operates with the ignition in the OFF position.

SLIDING DOOR BUTTON Press this control twice within three seconds to open the power sliding doors; interior lamps will illuminate. Repeat the process to close the sliding door and turn off the interior lights.

HOMELINK® (IF EQUIPPED)

The HomeLink® Universal Transceiver has three buttons located on the driver's visor that put control of (up to three) transmitter-operated devices at your fingertips; these devices may include garage doors, entry gates, security systems, entry door locks, and lighting systems for home or office.

Refer to your Owner's Guide for information on programming HomeLink®.

Audio Features



PREMIUM AUDIO SYSTEM (IF EQUIPPED)
(If your Windstar came equipped with another audio system, please see your Owner's Guide.)

VOLUME/POWER CONTROL

Press the control to turn the audio system on or off. Turn the control to raise or lower the volume.

TO CHOOSE TAPE OR CD

With a tape already in place, choose TAPE to begin tape play while in radio or CD mode. With a CD already in place, choose CD to begin CD play while in radio or tape mode. The CD will begin playing where it stopped last.

SEEK FUNCTION

The SEEK function control works in radio, tape and CD modes. In **radio mode**, press the left arrow to find the next listenable station down the frequency band, and the right arrow to find the next listenable station up the frequency band. In **tape mode**, press the left arrow for the previous selection on the tape, and the right arrow for the next selection. In **CD mode**, press the left arrow for the previous track of the current disc. Press the right arrow to forward to the next track of the current disc.

RADIO STATION MEMORY PRESET

These controls can be used to select up to six preset AM stations and twelve FM stations (six in FM1 and six in FM2). Choose the frequency band with the AM/FM select control; select a station – press and hold the memory preset control until the sound returns. Your selection will be held in the memory.

AM/FM SELECTION

The AM/FM select control works in radio, tape and CD modes. In **radio mode**, use this control to switch between AM, FM1 or FM2 memory preset stations. In **tape or CD mode**, use this control to stop and begin playing the radio.

TUNE ADJUST

In **RADIO MODE** To move to the next frequency down the band, press the left arrow. To move through all the frequencies quickly, press and hold the left arrow. Press the right arrow to move up the band to the next station; hold the arrow to move quickly through the other stations.

In **CD CHANGER MODE (IF EQUIPPED)** To select the previous disc in the CD changer, press the left arrow. Hold the arrow to continue reversing through the remaining discs. Press the right arrow to select the next disc; hold the arrow to fast-forward through the remaining discs.

SCAN FUNCTION

The SCAN function works in radio, tape or CD modes. Press SCAN to hear a brief sampling of all listenable stations in radio mode, to sample all selections in tape or CD modes. Press SCAN again to stop at the desired selection.

RADIO STATION MEMORY PRESET

These controls can be used to select up to six preset AM stations and twelve FM stations (six in FM1 and six in FM2). Choose the frequency band with the AM/FM select control; select a station – press and hold the memory preset control until the sound returns. Your selection will be held in the memory.

REAR SEAT CONTROLS (IF EQUIPPED)

The rear seat controls allow rear seat passengers to operate the radio, tape, CD, or CD changer. To turn on the rear seat controls, press the memory preset controls 3 and 5 at the same time. Repeat to turn rear seat controls off.



2003 Windstar
Quick Reference Guide





Congratulations on your decision to acquire a Ford Windstar, the only vehicle to receive the prestigious Quadruple 5-Star rating* in U.S. Government Crash Testing four years in a row. Windstar is accommodating and responsive with a long list of thoughtful, family-oriented features.

In order to acquaint you with some of the most-used features of your new Windstar, we invite you to use this Quick Reference Guide with the accompanying CD-ROM. Insert the CD into any audio CD player; find the numbered call-outs on the instrument panel portion of this guide, then select the corresponding number on the CD audio track for a fast, convenient introduction to Windstar.

For more comprehensive information, place the CD into your computer (the CD jacket will tell you if your computer meets the minimum configuration requirements) – or consult your Owner's Guide.



*With optional side air bag.

2003 Model Windstar | Quick Reference Guide



Interior Features

2 HOOD RELEASE

Pull the handle toward you to release. From the front of your vehicle, release the auxiliary latch under the front center of the hood and lift. Secure with the prop rod.

3 HEADLAMP CONTROL

The first position clockwise controls the parking lamps; the second position controls the headlamps. If your vehicle is equipped with **autolamps**, turn the control counterclockwise to have the light-sensitive system automatically control your headlamps. To use your **high beams**, push the turn signal stalk forward; pull towards you to deactivate. To adjust the brightness of your **instrument panel**, rotate the dimmer control up or down.

4 SLEEPING BABY MODE

This thoughtful feature sees to it that a soft light emanates from the floor of your vehicle when doors are opened, not into a sleeping baby's face. To activate, rotate the dimmer control to first position (dimmest position).

5 TURN SIGNAL AND WINDSHIELD WIPER WASHER

Push the stalk down to activate your left turn signal, up to activate the right turn signal. To **mist the windshield**, press and release the end of the stalk once; one or two wiper cycles will follow automatically. To **wipe the windshield**, rotate the control up to wipe more quickly, down to wipe more slowly.

6 SPEED CONTROL

To engage your speed control, make sure you're traveling at or above 30 mph and press "ON". To **set a higher speed**, press and hold "SET+"; release when you've reached the desired speed. To **set a lower speed**, press and hold "SET-"; release when you've slowed to the desired speed. To **return to a previously set speed**, press "RES" (you must be traveling above 30 mph). To **disengage**, slow the vehicle or press "OFF".

7 LOW TIRE PRESSURE WARNING SYSTEM

The Low Tire Pressure Warning Lamp is located in the upper right of your instrument cluster; this system monitors tire inflation. If any tire is low, the light will illuminate. This system is sensitive to tire pressure changes resulting from bumpy roads, low traction situations (gravel, snow or slush), tire chains, heavy loads, trailer towing and uneven treadwear. It needs to be reset whenever you rotate tires, install new ones, or experience any other change in tire pressure. To reset the system, press and hold the reset button for 3 seconds. The light will flash 3 times to confirm the system has been reset.

8 CHECK ENGINE

It's normal for warning and control lights to illuminate when you start your engine. If any lights remain illuminated after start-up, check your Owner's Guide (Instrument Cluster Warnings & Control Lights section) for detailed information.

9 OIL CHANGE RESET SYSTEM (IF EQUIPPED WITH MESSAGE CENTER)

This system monitors oil quality to tell you if you need to "CHANGE OIL SOON" or change oil immediately ("OIL CHANGE REQUIRED"). After changing the oil, reset the warning light by pressing and holding the reset button for 3 seconds.

10 CLOCK CONTROLS

Press and hold "CLK" until "CLOCK SET" appears in the display. Hold down the "CLK" button while pressing "SEEK" to set hours; press "TUNE" to set minutes; press "CLK" again to exit this feature.

11 ADJUSTABLE PEDALS

Your accelerator and brake pedals can be adjusted within 3" of original placement to provide you with an extra measure of driving confidence. Stop your vehicle, put the gearshift lever in P (Park) and press the rocker control to adjust the pedals towards you or away from you; adjust until you find the position that offers the greatest comfort and control.

12 TRACTION CONTROL

This system helps your vehicle maintain traction on slippery surfaces by detecting and controlling wheel spin. If you get stuck in snow, try switching the system off by pressing the control button, then cautiously apply gas. (Turning the traction control system off may help free the vehicle by allowing the tires to spin freely; applying too much gas may worsen the situation.)

13 REAR WINDOW DEFROSTER (IF EQUIPPED)

Push to clear the rear window of thin ice and fog. The defroster turns off automatically after 10 minutes, or when the ignition is turned "OFF".

14 AUDIO SYSTEM

Please see reverse side for more details.

15 CLIMATE CONTROL SYSTEM

The top controls of this system manage climate for the front of your vehicle; the lower controls manage the back.

TEMPERATURE CONTROL – slide left for cooler air, right for warmer.

FAN SPEED – turn to control the volume of air circulated.

MAX A/C – uses recirculated air to cool your interior quickly and economically.

STANDARD A/C – uses outside air; it's more quiet, but not quite as efficient.

In vehicles equipped with auxiliary climate control, rear seat passengers are able to select temperature, control the volume of air directed to rear registers and choose between overhead registers and/or the floor register.

Console Features



OVERHEAD CONSOLE
Your overhead console offers convenience and functionality.

1 OVERHEAD LAMP
An overhead lamp offers interior illumination.

2 STORAGE COMPARTMENTS
Storage compartments allow you to store sunglasses, coins or other small items. (This area also features the Conversation Mirror, if equipped.)

3 POWER SLIDING DOOR CONTROLS (IF EQUIPPED)
This area contains the controls that allow you to open and close Windstar's power sliding doors.



AUTOVISION® VIDEO ENTERTAINMENT SYSTEM (IF EQUIPPED)

Your AutoVision® Video Entertainment System allows you to watch movie rentals and your favorite home videocassettes; it also allows you to plug in and play a variety of standard video games.

The volume control allows the rear seat passengers to adjust the volume level of the audio system. Press the MEDIA control to toggle to any other desired media source. The memory control allows you to scroll through radio presets or (with CD's) select the next disc. The SEEK control has varying functions depending on which mode is enabled.

TO PLAY A VIDEO GAME:
Connect the video line from your game device to the VIDEO jack. Connect the left and right audio cables to the left (L) and right (R) audio jacks. Ensure that the system is in AUX mode. The LCD screen will turn on and the AUX indicator will illuminate. If desired, press the headphone control and plug a 3.5mm headphone into the headphone jack.

2003 Model Windstar | Quick Reference Guide